



UPDATED VISITATION GUIDELINES

Effective September 9, 2021

TYPE	INDOOR AND IN-ROOM VISITS	OUTDOOR VISITS
Visitation	<p>Indoor visits are allowed at all times except when a resident is in quarantine (resident has been exposed) or in isolation (resident has tested positive):</p> <ul style="list-style-type: none"> • If a resident is in quarantine, a visitor must wear proper PPE (see nurse). • If a resident is in isolation, only essential visits will be allowed. • Hillcrest encourages short indoor visits. 	<p>Outdoor visits are allowed at all times.</p>
Vaccination Verification and Testing	<ul style="list-style-type: none"> • A fully vaccinated visitor must provide proof of vaccination. • An unvaccinated (or incompletely vaccinated) visitor must show documentation of a negative COVID-19 test that occurred within 72 hours before each indoor visit. This test result must be available at the time of entry. • Note: An unvaccinated (or incompletely vaccinated) visitor who tested positive for COVID-19 within 90 days of the visit, is asymptomatic, and completed the required isolation, may be allowed to visit upon showing proper documentation. 	<p>The vaccination verification and testing requirements do not apply to visitors seeking only outdoor visits which do not require entrance to the facility.</p>
Virtual Visitation	<p>As an alternative to indoor visits, Hillcrest will provide assistance in arranging for alternative communication for virtual visitors such as phone calls, video calls, and online communications.</p>	<p>As an alternative to outdoor visits, Hillcrest will provide assistance in arranging for alternative communication for virtual visitors such as phone calls, video calls, and online communications.</p>
Initial Screening	<p>All Visitors must be screened for fever and COVID-19 symptoms at the Hillcrest Reception Desk.</p>	<p>All Visitors must be screened for fever and COVID-19 symptoms at the Hillcrest Reception Desk.</p>

TYPE	INDOOR AND IN-ROOM VISITS	OUTDOOR VISITS
Face Covering	A well-fitting face mask is required upon entry and at all times while indoors, regardless of vaccination status. (A double mask or surgical mask is recommended).	The wearing of a well-fitting face mask is encouraged during all outdoor visits while around others. This includes both the resident and visitor, regardless of vaccination status.
Physical Distancing	Indoor visitors must maintain 6 feet of physical distance from all other individuals while in the building, regardless of vaccination status.	Physical distancing required from all other individuals while in the facility, regardless of vaccination status.
Physical Touch	<ul style="list-style-type: none"> • A fully vaccinated resident and a fully vaccinated visitor may have close contact (including touch). • Fully vaccinated resident and an unvaccinated or incompletely vaccinated visitor may have close contact (including touch) at the resident's discretion. • If either the visitor or resident is unvaccinated or incompletely vaccinated physical distancing is encouraged for safety. 	<ul style="list-style-type: none"> • A fully vaccinated resident and a fully vaccinated visitor may have close contact (including touch). • Fully vaccinated resident and an unvaccinated or incompletely vaccinated visitor may have close contact (including touch) at the resident's discretion. • If either the visitor or resident is unvaccinated or incompletely vaccinated physical distancing is encouraged for safety.

INDEPENDENT LIVING RESIDENTS

Visitation restrictions, vaccine verification and testing requirements shall only be imposed on an independent CCRC resident when the resident is living with someone who is receiving assisted living services; or when the independent CCRC resident is commingling with residents who receive assisted living services or live-in assisted living units by, for example, participating in communal dining or activities or using common facility amenities.

QUESTIONS?

If you have questions, please call:

- Maple Court, Birch Court, Cedar Court:** Desiree Eudave (909) 392-4365
- Southwoods Lodge:** Anitra Harvey Gibbs (909) 392-4314
- Vice President of Health Services:** Sue Fairley (909) 392-4393
- You may also call the local long-term care Ombudsman at (800) 510-2020.