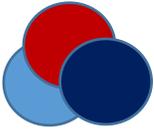


NEW STATE VISITATION MANDATES

The California State Public Health Officer issued new mandates for visitation that affect all visitors into licensed care environments (i.e., Woods Health Services, Birch Court, Maple Court, Cedar Court and Southwoods Lodge). This order applies to all visitors, including family members and residents of Hillcrest. This Order is effective January 7, 2022 until February 7, 2022. A copy of the California Department of Public Health Officer Order is available at the Concierge Desk.

Effective immediately, all visits in skilled nursing, memory care, or assisted living areas must be scheduled to assure that the number of visitors is controlled. Please call one of the following numbers to arrange an appointment for a visit.

- Birch Court and Maple Court – Call 909-392-4314 or 424-386-1549
- Cedar Court – Call 909-392-4020 or 424-386-1549
- Southwoods Lodge – Call 909-392-4136 or 909-392-4134 or 909-568-7160
- Woods Health Services – Call Social Worker 909-392-4345 (M-F)



For residents who have been successfully screened for general access to common areas, e.g., library, gift shop, AFC, MVDR, Birch Court Beauty Salon. Different dot colors per day.

The following is required for Indoor Visitation:

- Indoor visitors must provide verification of vaccination status, *including a booster*.
- Indoor visitors must provide evidence of a negative SARS-CoV-2 test within one day of visitation for antigen tests, and within two days of visitation for PCR tests. If a home test is being used for testing, please bring the unopened home test with you to Hillcrest; a Hillcrest associate will oversee testing and results.

The following is required for Outdoor Visitation or for visitors who do not meet indoor visitation requirements.

- Outdoor visitors must provide evidence of a negative SARS-CoV-2 test within one day of visitation for antigen tests, and within two days of visitation for PCR tests. If a home test is being used for testing, please bring the unopened home test with you to Hillcrest; a Hillcrest associate will oversee testing and the results.
- Outdoor visitors must wear a well-fitting KN95 or N95 facemask.

Note: For those who visit over multiple consecutive days, proof of negative test is only required every third day. (Testing is only required on day 1, day 4 and day 7, and so on.)

Process:

1. SCHEDULE: Visitors must call the appropriate phone number above to schedule a visit.
2. CHECK-IN: Before visiting the care environment, visitors must first go to the Reception Desk in the Meeting House at 2705 Mountain View Drive, La Verne, CA 91750 to be screened and to submit required information. Authorized visitors will receive a daily sticker.

NOTE: The Reception Desk is open Mon-Fri 7:30am to 4:30pm and Sat-Sun 9am to 5pm.

3. FACE COVERING: Visitors must wear facial coverings at all times. Please remember to bring an N95 or a KN95 mask. If you need one, masks are available at cost at the reception desk.

California Immunization Requirements for Indoor Visitation:

COVID-19 Vaccine	Primary vaccination series	When does a person become booster-eligible	Which vaccine booster dose to receive
Moderna or Pfizer-BioNTech	1st and 2nd doses	Booster dose 5 mos after 2nd dose	Any of the COVID-19 vaccines authorized in the United States may be used for the booster dose, but either Moderna or Pfizer-BioNTech are preferred.
Johnson and Johnson [J&J]/Janssen	1st dose	Booster dose 2 mos after 1st dose	Any of the COVID-19 vaccines authorized in the United States may be used for the booster dose, but either Moderna or Pfizer-BioNTech are preferred.

RULES:

- All visitors must wear a mask and any other PPE that Hillcrest deems appropriate while in resident rooms or apartments and practice physical distancing from those not in their group.
- At all times during visitation, visitors must physically distance themselves from others not in their group, including residents, staff, and visitors.
- Visits to residents who are unable to leave their room or meet outdoors might be rescheduled.
- If an exception is approved (for end-of-life visitation, for example), an indoor visit for one who cannot provide vaccine verification or a negative test, may be allowed. However, the visit must not take place in a common area or in the resident's room if the roommate is present. In such an instance, both the visitor and the resident must practice social distancing and wear a well-fitted N95 or KN95 mask with good filtration at all times.
- Hillcrest is not required to provide testing for visitors.
- Hillcrest verifies and documents visitor vaccination status and negative SARS-CoV-2 tests related to visitation effective January 7, 2021. Records are maintained and available, upon request, to the public health personnel.